



Sixity One-Year Warranty Claims

Please carefully read our warranty terms, exclusions and redemption details as outlined below. Fill out the form below and send along with your name, order number, phone number, and the item you are returning in its original packaging to the address below. If you no longer have the original packaging, make sure to carefully wrap and protect the product when shipping it back. Products damaged due to insufficient packaging may not be eligible for warranty service.

- Sixity warrants all Sixity-branded products purchased at Sixity.com, SixityAuto.com and Sixity Marketplaces to be free from defects in material or workmanship for 1 year from date of purchase.
- Sixity-branded products include all products sold at Sixity.com and SixityAuto.com with the exception of products manufactured by NGK, NTK, Denso, Gates, Dayco, Sylvania, and TYC. This list will be updated from time to time as new products from other manufacturers are added. If you have any question about whether a product is covered, please visit Sixity.com/warranty or call us at (888) 679-6279.
- Warranty excludes normal product lifetime wear-out, wear and tear or abuse, such as worn brake pads or spark plugs, or a headlight which goes out after its useful life.
- Warranty does not apply to conditions resulting from misuse, abuse, negligence, accident, improper application, improper installation or alteration.
- Sixity reserves the right to make the determination if the product has been subject to misuse, abuse, negligence, accident, improper application, improper installation or alteration.
- Warranty is available for purchases made online at Sixity.com and SixityAuto.com or made by phone, along with marketplace purchases sold by Sixity on eBay, Amazon, Rakuten, Newegg, or any other online marketplace where Sixity sells products.
- Warranty is void on any vehicle used for racing.
- Warranty is void on any vehicle that has been altered from the OEM specifications such as performance enhancements to the engine, lift kits, lowering kits, tires, wheel or suspension components.
- Sixity reserves the right to repair and or replace product determined by Sixity to be under warranty.
- Replacement products are not eligible for the Sixity One Year Warranty. Only one warranty exchange allowed on a single purchase.
- All warranty claims will be handled on a case-by-case basis.
- To obtain our warranty service, you will need to send your product directly to Sixity, not the manufacturer, unless explicitly told to do so by Sixity team members. Just as is the case when you send a product to a manufacturer for repair, you will be responsible for paying all shipping costs - both the cost of shipping your items to Sixity and the cost of Sixity shipping them back to you.
- Cost of removal, re-installation, product pick up and delivery are the sole responsibility of the owner.
- Sixity's One Year Limited Warranty is not transferable to others (i.e. resale of parts or vehicles). The warranty only applies to original purchases.
- To obtain service under this warranty please contact Sixity for authorization to return the product.
- Finally, it's our goal at Sixity to be fair and offer you real value when you buy our products. We also need to make sure that by offering our Free One Year Limited Warranty that we are not creating an opportunity for someone who is less than honest to take advantage of us. Because of this we reserve the right to accept or reject any product presented to us for warranty coverage. Likewise, we also reserve the right to modify the conditions of this warranty at our discretion.

Name: _____
 Address: _____

 Order Number: _____
 Phone Number: _____

Sixity Warranty Claims
 11470 Sunrise Gold Circle
 Suite #4
 Rancho Cordova, CA 95742

Item #	Reason
_____	_____
_____	_____
_____	_____

Any Additional Info?

Need To Contact Us? Sixity Customer Service:

Available M-F, 9am-5pm PST
Email: CustomerService@Sixity.com

Phone: (888) 679-6279
Online: Sixity.com and SixityAuto.com